

# Dr Christina Turner

Consultant



" Christina brings her deep knowledge and critical analysis skills to get to the heart of an issue and to help Chairs and Boards create pathways to build on executive performance."

Christina joined Board Matters after 25 years as a human capital executive specialising in organisational and leadership development, executive review and coaching, and workplace conflict. She has had a successful corporate career leading the human resource management functions of a number of global and national companies, as well as consulting to a range of private and public sector organisations.

Christina has qualifications in human resources management, law, and business coaching, and has also worked as an academic in a number of Queensland universities. She has also held a number of roles on the boards of public, private and not-forprofit organisations.

Christina is a Past President and Fellow of the Australian Human Resources Institute, a Fellow of the Governance Institute of Australia, a Fellow of the Australian Institute of Management, a Fellow of the Institute of Managers and Leaders, a Graduate Member of the Australian Institute of Company Directors, and an Approved Queensland Supreme Court Mediator.

### **Relevant Industry Experience**

Christina has over 30 years' experience in all aspects of human resource management both as a consultant and as a practitioner in senior executive roles in large and small public and private sector organisations. She has held senior executive roles including:

- Chief Human Resources Officer (Global) ABC Learning Centres
- Executive Manager Human Resources QSuper Ltd
- Director Human Resources University of the Sunshine Coast
- Director of Human Resources and Marketing Brisbane City Council

She has also headed up the HR functions of Myer Melbourne, Sportscraft Group of Companies, Melbourne City Council, Redland Shire Council and the Victoria Small Business Development Corporation.

#### Qualifications

Doctor of Philosophy - Human Resource Management (Leadership and Coaching) - Queensland University of Teachnology

Master of Applied Law (Dispute Resolution) -University of Queensland

Master of Business Coaching (Distinction) - University of Wollongong

Graduate Certificate of Management (HR and IR) -University of Queensland

Company Directors Diploma -Australian Institute of Company Directors

Approved Queensland Supreme Court Mediator

Advanced Professional Coaching Certificate

# Governance Experience



Over 25 years, Christina has held a number of governance roles within public, private and not-for-profit organisations including UnitingCare Queensland, Logan TAFE, U&U Recruitment Partners, the Australian Human Resources Institute, Footprints Inc, the Australian Defence Reserves Support Committee, and the Victorian Retail Industry Training Advisory Council.

Christina is currently a non-executive Director on the Board of C&K (The Creche and Kindergarten Association) and is also an independent member of the Human Resources and Nominations Committee of the Presbyterian and Methodist Schools Association.

## **Professional Memberships**

- Fellow Governance Institute of Australia
- Fellow Australian Human Resources Institute
- Fellow Australian Institute of Management
- Fellow Australian Institute of Managers and Leaders
- Graduate Member Australian Institute of Company Directors
- Professional The Resolution Institute
- Approved Supreme Court Mediator

### **Consulting Focus**

- Conducting CEO and Executive team performance reviews
- Executive, business, performance, and high-performance coaching
- Advice and triage for workplace conflict at executive level
- Investigations and mediations for Boards

# Specialisation in Workplace Investigation and Workplace Dispute Resolution

Christina is highly regarded for her specialisation in workplace dispute resolution and has conducted over 500 workplace investigations, mediations, and conflict reviews throughout Australia. She has worked directly for Boards, Directors General, and major law firms to conduct many highly sensitive inquiries and investigations into a range of workplace and governance with many government inquiries being Cabinet-in-Confidence. Over years, Christina's expertise has been recognised with a number of Governor-in-Council and DG appointments as follows:

- Tribunal Member Councillor Conduct Tribunal
- Member Local Government Complaints Panel
- Inspector of Prisons Queensland Corrective Services
- Official Visitor Queensland Corrective Services
- Honorary Officer Department of Families
- Student Ombudsman Southern Cross University